

Privacy Statement for Maths-Whizz Students

Introduction

Since you are using Maths-Whizz, Whizz Education have some personal details about you. We want to explain why we have that information, how we use, manage and protect that information and your rights relating to it. The information we hold is called Personal Data which means data from which you could be identified.

What Personal Data do we have about you?

We currently know:

1. Your Name
2. Your Date of Birth
3. Whether you are a boy or a girl

If your subscription to Maths-Whizz was bought by your parents/guardians, we will know their names. If your subscription was bought by your school, we may also know the class and perhaps other groups of students you belong to.

We also record when you use Maths-Whizz, what Maths-Whizz exercises you do and your scores in those exercises.

All of the above constitutes Personal Data.

Where did we get your data from?

Either your parents /guardians or your teachers but also from each time you log on to Maths-Whizz.

What is the legal basis and purpose for our holding your Personal Data?

We need to hold your Personal Data in order to continue to help you with your maths and your education. Also to keep you, your teachers and your parents/guardians informed about how well you are doing. We are required to hold and process your data in order to deliver services to you. This is one legal basis and purpose in holding your Personal Data. By tracking how you and hundreds of other students get on with Maths-Whizz lessons also helps us to try to make Maths-Whizz better. So, under the law, we have what is called a legitimate interest – our other legal basis and purpose - in holding your Personal Data. We need your Personal Data for Maths-Whizz to work and we believe it is in your interests that we have it.

What we do with your Personal Data?

We use it to enable you to use Maths-Whizz and to enable us to report to you, your teachers and your parents how you are doing.

Who else do we give access to your information and why?

We do put together the results you achieve in Maths-Whizz lessons with the results of other students to create consolidated reports about how well students are doing in particular maths topics or in the subject generally. These reports can, for example, help to improve how maths is taught.

What we don't do with your Personal Data

- We do not use your Personal Data for profiling or automated decision making
- We do not transfer Personal Data regarding you outside of the UK and/or the European Union except when we use cloud services usually in the United States. Whizz Education has agreements with them to keep your data safe which are in accordance with all relevant data protection laws.

How do we protect your Personal Data?

The company takes the protection and security of your Personal Data very seriously and is making sure that we comply with the UK General Data Protection Regulation (GDPR), the EU GDPR and other relevant data protection laws. You can view our Data Protection Policy [here](#).

How long do we keep your Personal Data?

We keep your Personal Data initially for the time that you are or may be using Maths-Whizz. If your subscription ends, we will typically keep your Personal Data for a further year (longer if a parent requests) to make it easy for your subscription to resume. After that we keep only your Maths-Whizz lesson history in an "anonymised" form such that nobody will know it is data relating to you (this may happen within 60 days of your subscription ending when the subscriber so requests).

What are your Personal Data rights?

If, at any time, you believe the Personal Data we hold on you is incorrect, you want us to correct or delete that data, or you no longer want us to hold that data or contact you, you can exercise your rights under the UK GDPR and/or the EU GDPR by submitting a Subject Access Request form available [here](#). These rights include:

- The right to find out what Personal Data about you we hold
- The right to have us correct any incorrect or incomplete Personal Data about you
- The right, in some circumstances, to ask us to delete Personal Data about you
- The right, in some circumstances, to ask us to stop processing Personal Data about you
- The right, in some circumstances, to object to us processing Personal Data about you

Please note, save where required to do so by law, we will not delete Personal Data that is required to maintain our business purpose or that is required to facilitate your use of Maths-Whizz.

For more information about your Personal Data rights please visit the Information Commissioner Office website at: <https://ico.org.uk/for-organisations/data-protection-reform/overview-of-the-gdpr/individuals-rights/>

Who do I contact if I have an issue with my Personal Data that you hold?

Please send Ray Douse a message at dpo@whizz.com. Ray fulfils the role of Data Protection Officer for Whizz. If you are located in the European Economic Area, you may contact our EU Data Representative, Ms Asem Koshkarbayeva, at asem.koshkarbayeva@whizz.com

How do I make a complaint about how my Personal Data is being held or processed?

If you wish to raise a complaint on how we have handled your Personal Data, you can contact our Data Protection Officer who will investigate the matter.

If you are not satisfied with our response or believe we are processing your Personal Data not in accordance with the law, you can complain to the Information Commissioner's Office (ICO). Their Helpdesk number is 0303 123 1113.